

MADISON COUNTY ROAD DEPARTMENT

MARCH 2014

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 03/03/14 through 03/31/14

Closed Request Analysis

Closed - Requests Closed in 24 hours or less

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18849	A	03/03/14 15:42:00	15:36:00	Trash Related Closed	Banks, LaTashee Barnes, Reginald	Jorn Cir Jorn Cir	District 1	
		Dur (hours)	23.90	Limbs to be picked up in bags 6 or 7 in Bradshaw Ridge S/D				
18860	A	03/06/14 08:50:00	07:39:00	Other Closed	Brown, Shirley Spencer, Robert	Madison Co Road Dept		Medium Priority
		Dur (hours)	22.82	Call to say will not be in today.				
18884	A	03/11/14 08:04:00	07:42:00	Trash Related Closed	Banks, LaTashee Evans, Terrance	Hampton Chase Hampton Chase	District 3	Medium Priority
		Dur (hours)	23.63	Large detail pile in Lake Caroline Sub.				
18907	A	03/14/14 08:02:00	10:06:00	Trash Related Closed	Banks, LaTashee Customer,	North Livingston Rd N.Livingston Road	District 3	
		Dur (hours)	2.07	Customer stated that her garbage was not picked up Wednesday nor Thursday.				
18950	A	03/20/14 13:10:00	07:30:00	Trash Related Closed	Banks, LaTashee Customer,	Bradfield Rd Bradfield Rd	District 4	
		Dur (hours)	18.33	limbs to be picked up				
18972	A	03/25/14 09:38:00	09:23:00	Other Closed	Brown, Shirley Rosell, Henry	Harris Rd Harris Road	District 4	Medium Priority
		Dur (hours)	23.75	cut a small telephone line.				
18979	A	03/27/14 07:13:00	07:28:00	Other Closed	Brown, Shirley Austin, Joe	Madison Co Road Dept		Medium Priority
		Dur (hours)	0.25	Will not be in today				
18983	A	03/28/14 07:12:00	15:13:00	Other Closed	Brown, Shirley Spencer, Robert	Madison Co Road Dept		Medium Priority
		Dur (hours)	8.02	Wont be in today				
18985	A	03/28/14 09:27:00	15:09:00	Down Tree Closed	Brown, Shirley Kim, Deputy	Tithelo Rd	District 5	Medium Priority
		Dur (hours)	5.70	Tree is down on the fog line				
18988	A	03/28/14 13:23:00	15:08:00	Down Tree Closed	Brown, Shirley SW 6,	Rocky Hill Rd	District 5	Medium Priority
		Dur (hours)	1.75	Tree down on the gravel side of road				

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Req #	Request	Completion	Type	Assignee / Caller	Location / Address	District	Priority
18997	03/31/14		Other	Brown, Shirley	Madison Co Road Dept		
A	09:34:00	15:14:00	Closed	Spencer, Robert			Medium Priority
	Dur (hours)	5.67	0	Will not be in today			

11 Closed - Requests Closed in 24 hours or less

Closed Request Analysis

Closed - Requests Closed in more than 24 hours

Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18841	F	03/03/14 08:30:00	15:50:00	Down Tree Closed	Brown, Shirley Deputy, Sheriff	Pinetree Ln	District 3	Medium Priority
		Dur (hours)	55.33	Tree fell leaning across road blocking road				
18842	F	03/03/14 09:12:00	07:32:00	Trash Related Closed	Banks, LaTashee Kline, Lance	Chapel Hill Rd Chapel Hill Rd	District 3	
		Dur (hours)	166.33	Limbs to be picked up				
18843	F	03/03/14 09:39:00	07:35:00	Trash Related Closed	Banks, LaTashee Marshall, Clayton	Gunston Ct Gunston Ct	District 3	
		Dur (hours)	165.93	Limbs to be picked up in Lake Caroline				
18844	F	03/03/14 12:13:00	15:36:00	Trash Related Closed	Banks, LaTashee Amos, Willie	Caroline Blvd Caroline Blvd.	District 4	Medium Priority
		Dur (hours)	27.38	Large pile of limbs.				
18845	F	03/03/14 12:14:00	07:33:00	Trash Related Closed	Banks, LaTashee Rone, Bevelry	Fairgreen Cv Fairgreen Cv. and Meadowgreen Lane	District 1	Medium Priority
		Dur (hours)	163.32	Large pile of limbs. In Deerfield Sub.				
18846	F	03/03/14 12:49:00	07:35:00	Trash Related Closed	Banks, LaTashee May, Robert	Hackberry Ln Hackberry Ln	District 1	
		Dur (hours)	162.77	Limbs to be picked up				
18852	F	03/05/14 10:13:00	09:50:00	Culvert Installation Closed	Brown, Shirley Perry, Tom	Cherry Rose Tr Cherry Rose Tr	District 4	Medium Priority
		Dur (hours)	503.62	Needs culvert installed. Will call back when it is staked and marked.				
18853	F	03/05/14 12:31:00	07:24:00	Trash Related Closed	Brown, Shirley Morris, Lawrence	Stout Rd Stout Rd	District 3	Medium Priority
		Dur (hours)	138.88	limbs				
18854	F	03/05/14 12:32:00	07:24:00	Trash Related Closed	Banks, LaTashee Morris, Lawrence	Tyler Ln	District 3	
		Dur (hours)	138.87	limbs				
18856	F	03/06/14 08:26:00	07:24:00	Trash Related Closed	Banks, LaTashee Jackson,	Plantation Dr Plantation Dr.	District 3	Medium Priority
		Dur (hours)	118.97	Limb detail. In Cherry Hill Sub. 102 and 130 Plantation Dr.				

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Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18857	F	03/06/14 08:27:00 Dur (hours)	07:24:00 118.95	Trash Related Closed Limb detail. In Cherry Hill Sub. 103 and 105 Serotina Rd.	Banks, LaTashee Jackson,	Serotina Rd Serotina Rd.	District 3	Medium Priority
18858	F	03/06/14 08:28:00 Dur (hours)	07:24:00 118.93	Trash Related Closed Limb detail.	Banks, LaTashee Walker,	Kehle Rd Kehle Rd.	District 3	Medium Priority
18859	F	03/06/14 08:28:00 Dur (hours)	07:25:00 118.95	Trash Related Closed Limb detail. In Germantown Sub.	Banks, LaTashee Walker,	Old Orchard Rd Old Orchard	District 3	Medium Priority
18862	F	03/06/14 12:58:00 Dur (hours)	07:22:00 114.40	Trash Related Closed Limbs to be picked up	Banks, LaTashee Baker, Donelson	Lake Ridge Dr Lake Ridge Dr	District 4	
18866	F	03/07/14 08:11:00 Dur (hours)	10:28:00 458.28	Pot Holes Closed Requesting pothole repair.	Brown, Shirley Wagner, Patrick	Bozeman Rd Wayfield Circle	District 3	Medium Priority
18868	F	03/10/14 08:36:00 Dur (hours)	07:52:00 71.27	Trash Related Closed Limb detail. Off Hwy 51 South.	Banks, LaTashee Jackson,	Green Oak Ln Green Oak Lane	District 1	Medium Priority
18869	F	03/10/14 09:25:00 Dur (hours)	07:41:00 46.27	Trash Related Closed Limbs to be picked up	Banks, LaTashee Middleton, Woodrow	Sharpe Rd Sharpe Rd	District 3	
18871	F	03/10/14 10:50:00 Dur (hours)	09:43:00 166.88	Road Shoulder Closed Pot hole needs to be fill near Belle Terre	Brown, Shirley Delariva, Lucas	Bozeman Rd	District 3	Medium Priority
18872	F	03/10/14 11:10:00 Dur (hours)	07:53:00 68.72	Trash Related Closed Limbs to be picked up.	Banks, LaTashee Wortman, Marion	Channel Ln Channel Lane	District 1	
18873	F	03/10/14 14:35:00 Dur (hours)	07:52:00 65.28	Trash Related Closed Limbs to be picked up at the corner of Kehle and Church Road.	Banks, LaTashee Smith, James f.	Church Rd Church Road	District 4	

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Req #	Request Grade	Request Date / Time	Completion Date / Time	Type	Assignee / Caller	Location / Address	District	Priority
18874	F	03/10/14 14:12:00	07:53:00	Trash Related Closed	Banks, LaTashee Hutchingson, David	Belle Pointe Dr Belle Pointe	District 1	
		Dur (hours)	65.68	Limbs to be picked up in the Lake Caroline S/D				
18875	F	03/10/14 15:18:00	09:48:00	Trash Related Closed	Banks, LaTashee Kelly, Roosevelt	Main St Main St	District 5	
		Dur (hours)	186.50	Limbs and debris to be picked up				
18876	F	03/11/14 07:10:00	07:42:00	Trash Related Closed	Banks, LaTashee Guest, Tommie	Caroline Blvd Caroline Blvd	District 4	
		Dur (hours)	24.53	Limbs and debris to be picked up at two stops on road				
18877	F	03/11/14 07:14:00	07:42:00	Trash Related Closed	Banks, LaTashee Guest, Tommie	Hampton Crossing Hampton Crossing	District 2	
		Dur (hours)	24.47	Limbs to be picked up at intersection of Hampton Crossing and Caroline Crossing				
18878	F	03/11/14 07:55:00	09:57:00	Trash Related Closed	Banks, LaTashee Evans,	Sanctuary Cir Sanctuary Circle		Medium Priority
		Dur (hours)	74.03	Refrigerator; off patrick road				
18879	F	03/11/14 07:57:00	09:57:00	Trash Related Closed	Banks, LaTashee Evans,	Harris Rd Harris Rd	District 4	Medium Priority
		Dur (hours)	74.00	Large detail pile inside subdivision				
18880	F	03/11/14 07:58:00	07:53:00	Trash Related Closed	Banks, LaTashee Evans, Terrance	Belle Pointe Ln Belle Pointe Ln	District 4	Medium Priority
		Dur (hours)	47.92	Large detail pile in lake caroline sub.				
18881	F	03/11/14 08:00:00	07:51:00	Trash Related Closed	Banks, LaTashee Evans, Terrance	Savoy Park Savoy Park	District 4	Medium Priority
		Dur (hours)	47.85	Large detail pile in lake caroline sub				
18882	F	03/11/14 08:00:00	07:59:00	Trash Related Closed	Banks, LaTashee Evans, Terrance	Prescott Ridge Prescott Ridge	District 4	Medium Priority
		Dur (hours)	47.98	Large detail pile in lake caroline sub				
18883	F	03/11/14 08:01:00	07:51:00	Trash Related Closed	Banks, LaTashee Evans, Terrance	French Branch French Branch	District 4	Medium Priority
		Dur (hours)	47.83	Large detail pile in Lake Caroline Sub.				

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18885	F	03/11/14 08:05:00	07:51:00 47.77	Trash Related Closed	Banks, LaTashee Evans, Terrance	Lake Ridge Dr Lake ridge Dr	District 4	Medium Priority
		Dur (hours)		large detail pile in lake caroline sub.				
18886	F	03/11/14 08:06:00	07:51:00 47.75	Trash Related Closed	Banks, LaTashee Evans, terrance	Waterford Ln Waterford Lane	District 3	Medium Priority
		Dur (hours)		Large detail pile in lake caroline sub				
18887	F	03/11/14 09:00:00	10:28:00 361.47	Pot Holes Closed	Brown, Shirley Morris,	Deweese Rd	District 3	Medium Priority
		Dur (hours)		Pot holes on entire road need to be patched				
18891	F	03/12/14 07:47:00	09:48:00 146.02	Trash Related Closed	Banks, LaTashee Customer,	Purvis Rd Purvis Rd.	District 4	Medium Priority
		Dur (hours)		Large detail pile. off Spring Creek Rd.				
18892	F	03/12/14 07:52:00	07:25:00 167.55	Trash Related Closed	Banks, LaTashee Walker,	Red Oak Ct Red Oak Ct.	District 3	Medium Priority
		Dur (hours)		Large pile of detail.				
18893	F	03/12/14 07:54:00	09:57:00 50.05	Trash Related Closed	Banks, LaTashee Walker,	Ashbrooke Blvd Ashbrooke Blvd	District 3	Medium Priority
		Dur (hours)		Large pile of detail in Ashbrooke Sub.				
18894	F	03/12/14 07:55:00	09:57:00 50.03	Trash Related Closed	Banks, LaTashee Jackson,	Old Jackson Rd Old jackson Rd.	District 4	Medium Priority
		Dur (hours)		Large pile of limbs.				
18895	F	03/12/14 07:55:00	10:01:00 50.10	Trash Related Closed	Banks, LaTashee Evans,	Cedar Hill Rd Cedar Hill Rd.	District 3	Medium Priority
		Dur (hours)		Large pile of limbs.				
18896	F	03/12/14 07:56:00	09:58:00 50.03	Trash Related Closed	Banks, LaTashee Evans,	Lake Trail Lake Trail Dr.	District 3	Medium Priority
		Dur (hours)		Large pile of limbs.				
18897	F	03/12/14 14:18:00	07:45:00 113.45	Down Tree Closed	Brown, Shirley Deputy, Sheriff	Goodloe Rd Goodloe Rd	District 5	Medium Priority
		Dur (hours)		Tree down in front of Son Valley on Goodloe Rd				

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18898 F	03/12/14 14:21:00 Dur (hours)	09:57:00 43.60	Trash Related Closed Limbs to be picked up	Banks, LaTashee Doolittle, Louella	Lorman Ln Lorman Ln	District 3	
18899 F	03/12/14 15:15:00 Dur (hours)	07:46:00 112.52	Down Tree Closed Down tree on Livingston Vernon heading towards the city of Flora	Brown, Shirley Deputy, Sheriff	Livingston Vernon Rd	District 4	Medium Priority
18901 F	03/13/14 07:04:00 Dur (hours)	07:26:00 96.37	Other Closed Called in brother-in-law passed	Brown, Shirley Bell, Eddie	Madison Co Road Dept		Medium Priority
18905 F	03/13/14 12:52:00 Dur (hours)	07:40:00 90.80	Trash Related Closed Requesting that a large grill, Fire Pit and etc. be picked up.	Brown, Shirley Forsyth, Kim	Cotton Wood Ct Cottonwood Ct.	District 3	
18908 F	03/14/14 10:23:00 Dur (hours)	09:48:00 95.42	Trash Related Closed Large detail pile.	Banks, LaTashee Robinson, Terry	Cobbville Dr Cobbville Dr	District 5	Medium Priority
18909 F	03/17/14 08:01:00 Dur (hours)	10:29:00 218.47	Pot Holes Closed Pot holes on road need to be filled	Brown, Shirley Sherman, Shelia	Deweese Rd	District 3	Medium Priority
18910 F	03/17/14 08:08:00 Dur (hours)	07:24:00 47.27	Trash Related Closed Limbs to be picked up	Banks, LaTashee Battle, Williestein	Kearney Park Rd Kearney Park Road	District 4	
18911 F	03/17/14 08:18:00 Dur (hours)	07:24:00 47.10	Trash Related Closed Large detail pile.	Banks, LaTashee Thornton, Robert	Channing Cir Channing Circle	District 4	Medium Priority
18912 F	03/17/14 09:02:00 Dur (hours)	09:53:00 24.85	Trash Related Closed Piles of Debris to be picked up on street	Banks, LaTashee Kelly, Roosevelt	Daughtrey Dr Main St	District 4	
18914 F	03/17/14 09:19:00 Dur (hours)	07:25:00 46.10	Trash Related Closed Basketball goal to be picked in Hathaway Lake	Banks, LaTashee Gee, Lynda	Mullherrin Dr Mullherrin Dr		

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18915	F	03/17/14 10:14:00	07:47:00	Trash Related Closed	Banks, LaTashee Thornton, Maxie	Charleston Ln Charleston Lane	District 4	Medium Priority
		Dur (hours)	69.55	Large pile of detail				
18917	F	03/17/14 13:35:00	07:48:00	Trash Related Closed	Brown, Shirley McDaniel, Barbara	Hwy 16 E Hwy 16 E Canton 39046		
		Dur (hours)	66.22	garbage missed on last Thursday at 4486 and 4500 Hwy 16 East.				
18918	F	03/17/14 15:33:00	07:24:00	Pot Holes Closed	Brown, Shirley Patrick Rd, Stephen	Patrick Rd Patrick Rd	District 4	Medium Priority
		Dur (hours)	207.85	Pot hole in front of Mt Hope church are really bad				
18919	F	03/18/14 07:59:00	07:48:00	Trash Related Closed	Banks, LaTashee Customer,	Crabapple Gr Crabapple Gr	District 3	
		Dur (hours)	47.82	Limbs and debris at 2 addresses on street in Ashbrooke Sub.				
18923	F	03/18/14 09:53:00	07:49:00	Trash Related Closed	Banks, LaTashee Walker,	Sunset Cir Sunset Cir.	District 1	Medium Priority
		Dur (hours)	45.93	Large pile of detail in Twin Cedars Sub.				
18924	F	03/18/14 09:56:00	07:49:00	Trash Related Closed	Banks, LaTashee Walker,	Sagefield Dr Sagefield	District 4	Medium Priority
		Dur (hours)	45.88	Large pile of detail. In Kemper Creek off Yandell Road				
18925	F	03/18/14 09:57:00	07:48:00	Trash Related Closed	Banks, LaTashee Walker,	Twin Cedars Ln Twin Cedars Lane	District 1	Medium Priority
		Dur (hours)	45.85	Large pile of detail. In Kemper Creek Sub off Yandell Road				
18926	F	03/18/14 09:58:00	07:48:00	Trash Related Closed	Banks, LaTashee Evans,	Jody Rd Jody Dr		Medium Priority
		Dur (hours)	45.83	Detail pile off King rach Circle				
18927	F	03/18/14 09:59:00	07:49:00	Trash Related Closed	Banks, LaTashee Evans,	Hwy 16 West		Medium Priority
		Dur (hours)	45.83	Detail pile.				
18929	F	03/18/14 10:03:00	07:30:00	Trash Related Closed	Banks, LaTashee Caver, Read	Belle Cove Belle Cove	District 3	Medium Priority
		Dur (hours)	69.45	Large pile of detail. Nails in boards. in Ashbrooke Sub. the address is 107				

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18931 F	03/18/14 13:41:00 Dur (hours)	08:02:00 138.35	Trash Related Closed	Banks, LaTashee Marsh, Bob	Lorman Ln Lorman Ln	District 3	
Limbs to be picked up on street and more: Check all of Lake Lorman							
18932 F	03/18/14 15:09:00 Dur (hours)	07:24:00 184.25	Pot Holes Closed	Brown, Shirley Morris,	Phillips Rd	District 4	Medium Priority
Pot holes to be filled on entire road							
18933 F	03/18/14 15:49:00 Dur (hours)	07:25:00 183.60	Pot Holes Closed	Brown, Shirley Kent, Wayne	Stribling Rd Stribling Rd	District 3	Medium Priority
Hit pot hole on road bent rim							
18935 F	03/19/14 08:37:00 Dur (hours)	09:14:00 168.62	Other Closed	Brown, Shirley Customer,	Bear Creek Ct Bear Creek Ct	District 1	Medium Priority
Called to report phone box is sitting to low and erosion has started,water standing under box							
18936 F	03/19/14 09:41:00 Dur (hours)	07:26:00 117.75	Other Closed	Brown, Shirley Lloyd, Bobby	Bilbrew Rd Bilbrew Rd	District 5	Medium Priority
Small phone was cut while crew was out working on road							
18937 F	03/19/14 09:45:00 Dur (hours)	07:31:00 45.77	Trash Related Closed	Banks, LaTashee Case, Clint	Belle Pointe Dr Belle Pointe Dr	District 4	
Big pile of limbs to be picked up also several other piles on road							
18940 F	03/19/14 10:15:00 Dur (hours)	07:31:00 45.27	Trash Related Closed	Banks, LaTashee Guest, Tommie	Waterford Ln Waterford Ln	District 3	
Limbs,bagged leaves and debris at address and one more on street							
18941 F	03/19/14 11:11:00 Dur (hours)	08:04:00 116.88	Trash Related Closed	Banks, LaTashee Patrick, Kelly	Camden Ct Camden Ct	District 4	
Limbs to be picked up in Lake Caroline							
18942 F	03/19/14 12:27:00 Dur (hours)	08:02:00 115.58	Trash Related Closed	Brown, Shirley Frazier, B.	Lorman Ln Lorman Lane	District 3	
Limbs to be picked up.							
18943 F	03/19/14 13:21:00 Dur (hours)	07:31:00 42.17	Trash Related Closed	Brown, Shirley Flanagan, Harold	Harvey Crossing Harvey Crossing	District 1	
Limbs to be picked up also more piles of limbs on street							

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18944	F	03/20/14 07:59:00 Dur (hours)	08:03:00 96.07	Trash Related Closed	Banks, LaTashee Thompson, Lisa	Ellis Rd Ellis Road	District 4	
Requesting limbs to be picked up at 125 & 132 Ellis Road.								
18945	F	03/20/14 08:46:00 Dur (hours)	08:01:00 95.25	Trash Related Closed	Banks, LaTashee Barker, Linda	Clarkdell Rd Clarkdell Rd	District 1	
Large pile of limbs to be picked up								
18947	F	03/20/14 09:59:00 Dur (hours)	08:03:00 94.07	Trash Related Closed	Banks, LaTashee Smith, Charotte	Lakeshore Dr Lakeshore Dr	District 3	
Limbs to be picked up at gate 7 and and other stops on road in Lake Lorman								
18949	F	03/20/14 12:45:00 Dur (hours)	08:03:00 91.30	Trash Related Closed	Banks, LaTashee Lynch, Jackie	Shaffer Ct Shaffer Ct	District 3	
Limbs and cut up tree to be picked up								
18951	F	03/20/14 14:24:00 Dur (hours)	07:25:00 137.02	Pot Holes Closed	Brown, Shirley Brown, Travis	Old Natchez Trace	District 5	Medium Priority
Pot holes to be filled on Old Natchez Trace near Hwy 43								
18952	F	03/20/14 14:28:00 Dur (hours)	09:17:00 138.82	Stop Sign Closed	Brown, Shirley Morris,	Pisgah Bottom Rd Pisgah Bottom Rd and Way Rd	District 5	Medium Priority
Leaning stop sign at intersection of Way Rd and Pisgah Bottom Rd								
18954	F	03/21/14 07:46:00 Dur (hours)	08:21:00 120.58	Trash Related Closed	Banks, LaTashee Butler, Ray	Sunset Cir Sunset Circle	District 1	
Limbs to be picked up at 380 Quail Hollow also.								
18955	F	03/21/14 07:53:00 Dur (hours)	09:18:00 121.42	Stop Sign Closed	Brown, Shirley Hardacre, Pattie	Shrock Rd Burrell Rd	District 5	High Priority
Stop Sign down at intersection of Shrock Rd and Rocky Hill Rd in the ditch								
18956	F	03/21/14 11:53:00 Dur (hours)	07:39:00 91.77	Trash Related Closed	Banks, LaTashee Owen, Temple	Dampeer Rd Dampeer Road	District 5	
Limbs to be picked up at 402 & 404 Dampeer Road.								
18957	F	03/21/14 11:54:00 Dur (hours)	09:18:00 117.40	Other Closed	Brown, Shirley Cook, Mailer	Hickory Rd Hickory Road	District 1	Medium Priority
Customer states that truck traveling road and the sign says no trucks								

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Grade	Date / Time	Date / Time					
18958	03/21/14		Trash Related	Banks, LaTashee	Lake Lorman Rd		
F	11:57:00	08:22:00	Closed	Cook, Mailer	Lorman Lane		
	Dur (hours)	116.42	Limbs				
18959	03/21/14		Trash Related	Banks, LaTashee	Lake Cavalier Rd	District 3	Medium Priority
F	15:15:00	07:38:00	Closed	Todd, Dick	Lake Cavalier Rd		
	Dur (hours)	88.38	Large detail pile.				
18964	03/24/14		Trash Related	Banks, LaTashee	Bozeman-Paine Cir	District 3	Medium Priority
F	08:05:00	08:21:00	Closed	Paine, Katherine	Bozeman-Paine Circle		
	Dur (hours)	48.27	Ride the entire circle.				
18967	03/24/14		Trash Related	Banks, LaTashee	Normandy Cir	District 3	
F	14:40:00	08:10:00	Closed	Ali, Ingrid	Normandy Cir		
	Dur (hours)	65.50	Limbs to be picked medium pile				
18968	03/24/14		Pot Holes	Brown, Shirley	Middlefield Dr	District 1	Medium Priority
F	15:05:00	09:21:00	Closed	Robinson, Jennifer	Middlefield Dr		
	Dur (hours)	42.27	Pot hole in front of house needs to be filled				
18969	03/24/14		Trash Related	Banks, LaTashee	Jorn Cir	District 1	
F	15:44:00	08:21:00	Closed	Customer,	Jorn Cir		
	Dur (hours)	40.62	Huge pile of limbs to be picked up				
18973	03/25/14		Trash Related	Banks, LaTashee	Lakeshore Dr	District 3	
F	13:27:00	07:38:00	Closed	Anglan, Sarah	Lakeshore Dr		
	Dur (hours)	66.18	Boards from deck needs picking up				
18978	03/26/14		Trash Related	Brown, Shirley	Catlett Rd	District 3	Medium Priority
F	15:12:00	08:31:00	Closed	Bennett, Sarah	Catlett Rd		
	Dur (hours)	113.32	Has boxed or chain linked fence to be picked up				
18980	03/27/14		Trash Related	Banks, LaTashee	Hwy 22	District 4	
F	13:44:00	07:38:00	Closed	Brooks, Mattie	Hwy 22		
	Dur (hours)	113.90	Limbs to be picked up on Charles Rd side				
18981	03/27/14		Trash Related	Banks, LaTashee	Harbor Rd	District 1	
F	13:46:00	08:31:00	Closed	Pfau, David	Harbor Rd		
	Dur (hours)	90.75	Water heater to be picked up				

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Req #	Request	Completion	Type	Assignee / Caller	Location / Address	District	Priority
18984	03/28/14		Trash Related	Banks, LaTashee	Hunters Row		
F	07:15:00	08:31:00	Closed	Gordon, Linda	Hunters Row	District 3	
	Dur (hours)	73.27	Requesting large pick up,customer say we got part of it and left the rest.				

91 Closed - Requests Closed in more than 24 hours

Closed Request Analysis

Closed - Requests Closed in more than 24 hours

Req #	Request	Completion					
Grade	Date / Time	Date / Time	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 102